

## **Process for Pool Fills**

Hydrant must be on same side of the street, (no hoses can cross the roadway).

The customer is to provide their own hose; if the hose goes through an adjoining property the customer must have permission from the resident of any of the adjoining properties.

There is a \$25.00 service fee for a pool fill; as well as the consumption rate of \$3.49 per 100 cu. ft.

Contact Customer Service at (440) 350-2070 or (440) 918-2070 to have the usage calculated for the consumption of water for the pool fill; the service fee is to be added to the amount of water that is calculated by the Billing Department.

Payment is required 24 hours before a pool fill is scheduled; payment may be made in person at Lake County Department of Utilities, 105 Main St., Third Floor Engineering, Painesville, or mailed to P. O. Box 490, Painesville OH 44077-0490, Attn: Tonya. (Please note that we do not accept credit or debit cards.)

Customer will be contacted by Maryhelen (440)-350-5783 to schedule the pool fill

(Please note that the dollar amount stated maybe subject to change)